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# ABOUT US

## History

TicTac Data Recovery & Cyber Security was founded in 1995, and at that time it was the first company in Greece specialized in data recovery and Digital Forensic Services.

Our Engineers were trained in Data Recovery by experienced data recovery engineers of TicTac Data Recovery Israel so that they can provide top quality Data Recovery Services.

For many years TicTac was the only company to provide data recovery & Computer Forensic services in Greece.

In 2016 our team has grown in order to provide Cyber Security & Ransomware Incident Response Services, and we have handled many Cyber Security incidents around the world.

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Tic Tac Laboratories  
is one of the leading  
companies in the specialized  
area of Data Recovery and  
Cyber Security

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**In our Company we say:  
“If we cannot recover your files,  
nobody can”.**

## Our company today

From 2016, our headquarters have moved to Elliniko, Attica, Greece and we also created many drop off points so we can help our clients reach our lab faster and easier.

Our team currently includes IT experts that have more than 20 years of experience in the IT industry and share three common goals:

- Help our customers recover their data after any incident as fast as we can
- Protect our clients data against cyber threats and disasters in the most convenient and easy way
- To provide very high quality services

TicTac Laboratories also values the development of personnel's skills and invests in the acquisition of up-to-date specialized knowledge. Therefore, the company's staff participates actively in international research forums and is very active in social media and events.

It is no coincidence that today many technicians as well as most computer shops, say that "Data Recovery in Greece means TicTac Laboratories", because lots of important data recovery cases, particularly difficult cases, have been carried out successfully.

Our dedicated experts in Data Recovery & Cyber Security are eager to help you.

“Data Recovery in Greece means TicTac Laboratories”



## MISSION

- + To serve our clients in any data loss incident quickly and efficiently
- + To handle every data loss or cyber security incident with professionalism and patience, as if it was our own

QUALITY OF SERVICES

## STRATEGY

- + We ensure that our facilities are always equipped with the most up-to-date apparatus
- + An annual allocation of 20% of the company's annual revenue goes to new equipment, software and expertise acquisition

ADVANCED EXPERTISE

## VISION

- + To sustain the leadership position in the Data Recovery field and to be considered one of the top Cyber Security Providers
- + To ensure that our customers always get high quality services

UP-TO-DATE TECHNOLOGY

# OUR SERVICES

Tic Tac Laboratories provides three main services including Data Recovery, Cyber Security, Disaster recovery. Furthermore additional supplementary services are provided, such as Data Destruction, Ransomware Prevention and Incident Response, Cloud Backup

## DATA RECOVERY



## CYBER SECURITY



## DISASTER RECOVERY





# DATA RECOVERY

## Our company undertakes:



Data Recovery from deleted files



Data Recovery from damaged disk



Recovery from USB Flash or memory cards



Data Recovery from RAID



Data Recovery from mobile phones



Hard Disk Drive (HDD) Repair



Remote Data Recovery for Virtual Servers



Ransomware Recovery



Locked & Encrypted Files Recovery



IT Support for Business Clients

## What is data recovery?

Data Recovery is the process of saving the data that are not accessible from a storage device, for several reasons, usually because of a mechanical failure or a system failure or even by user's mistake (e.g. deletion, format etc.).

It is a specialized sector of computer science which deals exclusively with restoring inaccessible data from the user. This process involves technicians with specialized knowledge, special equipment and is governed by strict rules in order to ensure the best possible success rate.

## Company's advantages in data recovery

Our company has high expertise, skilled personnel and important infrastructure, such as HDD firmware recovery tools, specialized diagnostic equipment, imagers, electronic failures recovery equipment and clean room. This enables us to handle even the most difficult cases and gain one of the top positions at European level, in percentage of successful recovery.





# CYBER SECURITY

## Our company offers:

### 01 INCIDENT RESPONSE

Our company undertakes to meet your urgent need for a thorough investigation for Cyber Security Threats like: Ransomware, Malware, BEC Scams, Phishing, DDoS attacks, SQL Injections, Network Infiltration and any other punishable act. Our Cyber Security Incident response team will be by your side all the way through the final remediation of such incident.

### 02 CONSULTING SERVICES

Currently there are many cyber security threats that organizations are not aware of. Cyber Security is a process that consists of People, Processes and Tools that work together in order to protect your data from incidents that may affect the Confidentiality, the Integrity or the Availability of your Data. We have more than 20 years experience in IT and we can help you secure the most valuable asset of your company, your data.

## Why choose Tictac Cyber Security Team for your infrastructure

We have been an IT provider in the past, we know very well the challenges of managing infrastructure software and hardware. We specialized in Cyber Security solutions because we learned a lot throughout our experience and we understood that having a Cyber Security consultant is a must nowadays.

So we hired an experienced team of Ethical Hackers and Cyber Security experts, along with our team's experience in Computer Forensics and data recovery, is able to provide consultation to Organizations and other IT providers, regarding Cyber Security and Cyber Threat Investigations

Our Ransomware Incident response team, is always there if your Organization is infected. We will Remediate, Secure and handle your training to prevent the next cyber threat.

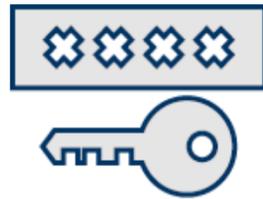
# Cyber Security Services

- + Security Awareness Seminars
- + Vulnerability Assessments
- + Penetration Testing (Internal & External)
- + Web Applications Security Monitoring
- + Cyber Security Monitoring Tools
- + Web Content Filtering and UTM Tools
- + Red Teaming
- + Digital Forensics & Incident Response
- + Holistic Cyber Security as a Service





## OTHER SERVICES



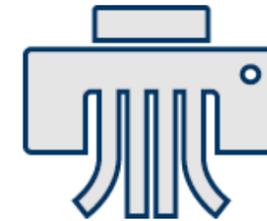
### Ransomware Incident Response

Our team has helped hundreds of organizations and small or medium enterprises recover their data from Ransomware. In case of a Ransomware attack our consultants will handle the incident very fast and with very high success rates on recovering your critical files.



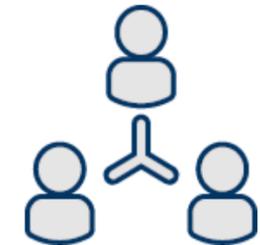
### Cloud Backup & Disaster Recovery

We help you secure your data with our unique Cloud Backup: Tictac DRaaS (Disaster Recovery as a Service). Our Disaster Recovery consultants will help you determine what is the optimal solution for your infrastructure. Chose between File backup or Bare Metal Backup solutions.



### Data destruction or permanent deletion

- + Data destruction by degaussing
- + Hard disks destruction by shredding
- + Tapes destruction or backup
- + CD / DVD destruction
- + Permanently data deletion from hard drives



### Resellers & Partnerships

The partner / reseller policy of TicTac Laboratory addressed in computer stores, computer repair workshops as well as MSPs (Managed Service Providers) and professionals in the IT industry who work independently.

# WHY US

## YEAR-LONG EXPERIENCE

We are the first data recovery company in Greece. We started in 1995 and since then we have successfully recovered thousands of cases.



## RELIABILITY & QUALITY

We have staff with high expertise and provide qualitative services. We operate from 9am to 8pm each day and you can call us any time to know about the progress of your case.



## TRUSTED BRAND

TicTac is a world renowned brand that was launched in 1995 and works with institutions and scientists abroad as well as the Seagate Data Recovery in Holland. We do not say no, definitely in any recovery case because we have one of the best data recovery labs in the world.



## HIGH-END LABS

20% of our company's revenues are allocated each year for the acquisition of the most high-end tools that equip our labs. That is why we remain at the leading edge of development and provide the highest quality.

## STRONG REPUTATION

Check out the reviews on the internet about us. You may find some criticism about our fee rates, but never for our services. Our strength is that we provide integrated solutions and we guarantee that no discount on quality is made.



## CERTIFICATIONS

We have the ISO27001 Certification for information security management system (ISMS).

Our company has the ISO 9001 certification, as well, that specifies the requirements for a Quality Management System (QMS).



## HIGH STANDARD DIAGNOSTIC & EXPRESS SERVICES

In 2-3 days we let you know the nature of the problem of your device, the cost breakdown as well as the estimated time delivery.

When time is critical, we work 24 hours a day on the solution for your case.



DATA PROTECTION



CONFIDENTIALITY

## CONFIDENTIALITY

Confidentiality and security of your data. This is a warranty TicTac gives to all clients and this is the reason why the bigger companies in the country trust TicTac.

Read more about our privacy and security practices on the TicTac Laboratories website.

# OUR CLIENTS



## OTHER COMPANIES & ORGANIZATIONS

METKA A.E.  
 CARREFOUR - MARINOPOULOS  
 IEK DOMI  
 CADBURY HELLAS S.A.  
 BRITMAC A.E. (BRITISH MACEDONIAN)  
 KOSMOCAR A.E.  
 GENOMEDICA A.E.  
 GRECOTEL S.A.  
 ICTN SOLUTIONS A.E.  
 PHARMWORKS  
 PUNCH GRAPHIX  
 PYRAMIS INTERNATIONAL A.E.  
 UNIMARINE EUROPE

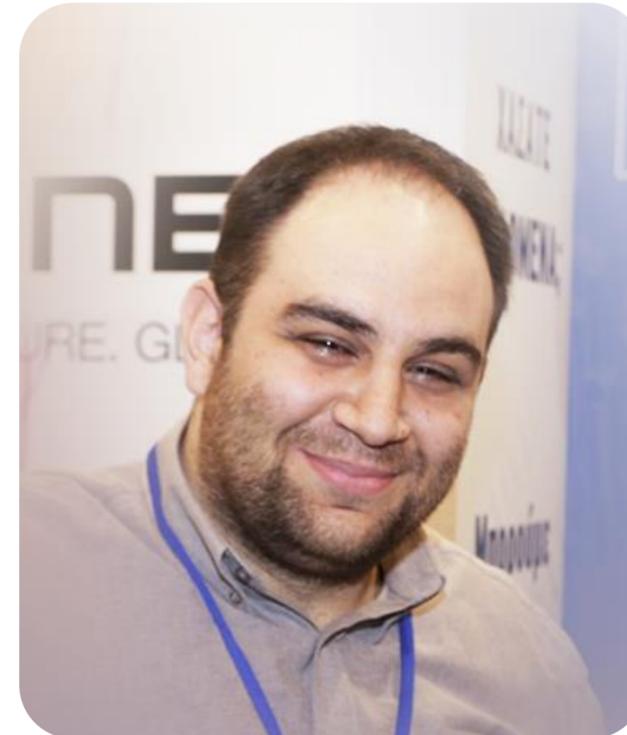
# OUR TEAM



**P. Pierros**  
MANAGING DIRECTOR  
SALES / MARKETING



**M. Mingos**  
TECHNICAL MANAGEMENT  
DATA RECOVERY ENGINEER  
RANSOMWARE INCIDENT RESPONSE



**C. Mikousis**  
HEAD OF DATA RECOVERY DPT.  
COMPUTER FORENSICS



**K. Iordanidou**  
CUSTOMER CARE

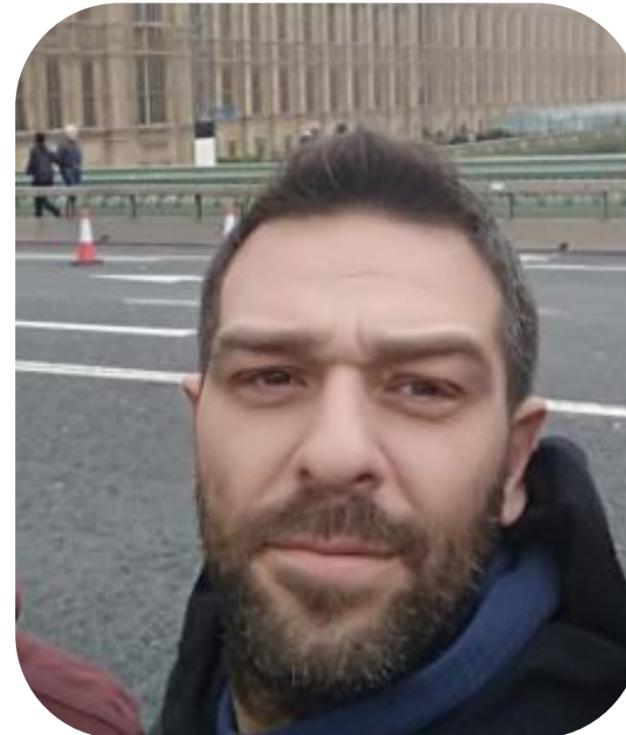
# OUR TEAM



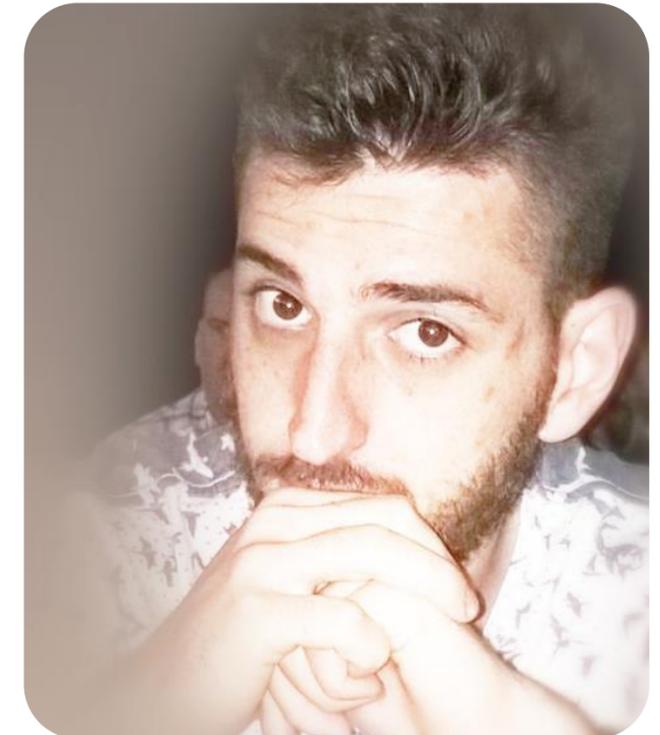
**S. Ziggiridis**  
SALES MANAGER



**N. Pardalis**  
CYBER SECURITY  
DATA RECOVERY ENGINEER



**I. Tzimos**  
CYBER SECURITY  
DATA RECOVERY ENGINEER



**A. Iordanides**  
DATA RECOVERY ENGINEER

# OUR TEAM



**G. Gemenetzis**  
MARKETING / COPYWRITING



**I. Vaiou**  
SOCIAL MEDIA MANAGEMENT / SEO

# EXHIBITIONS



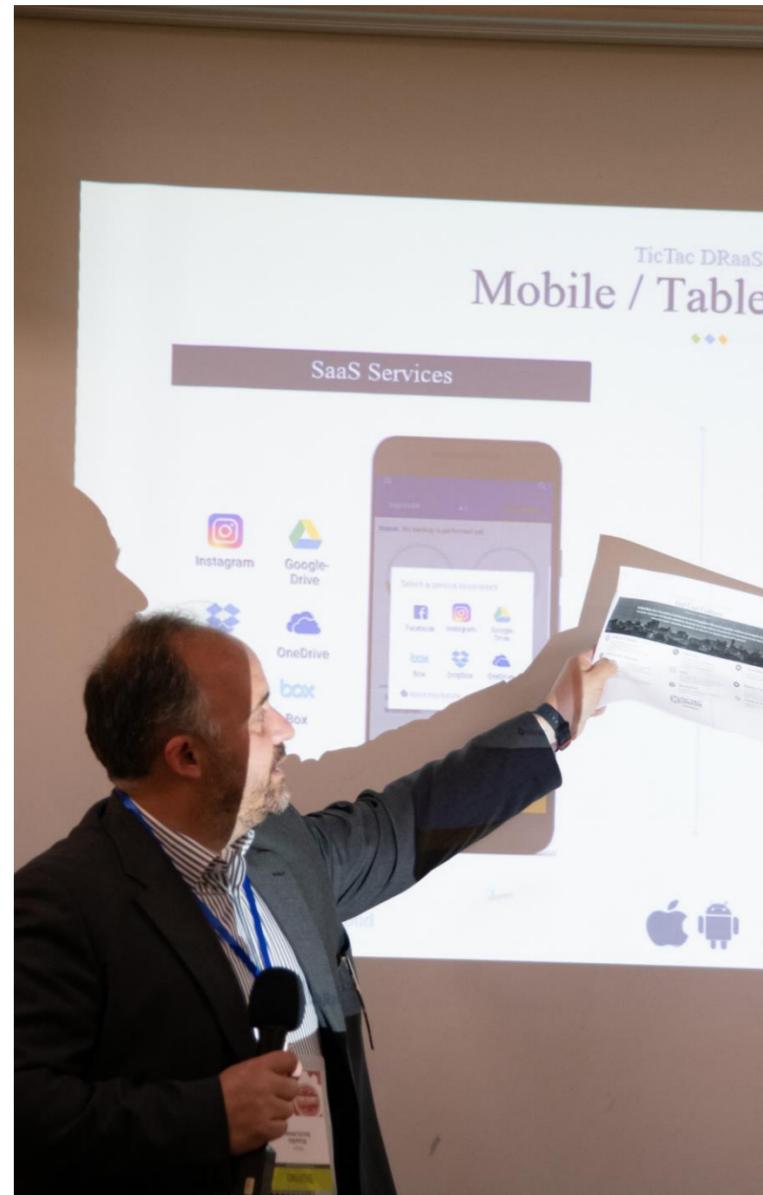
# CYBER SECURITY CONFERENCES



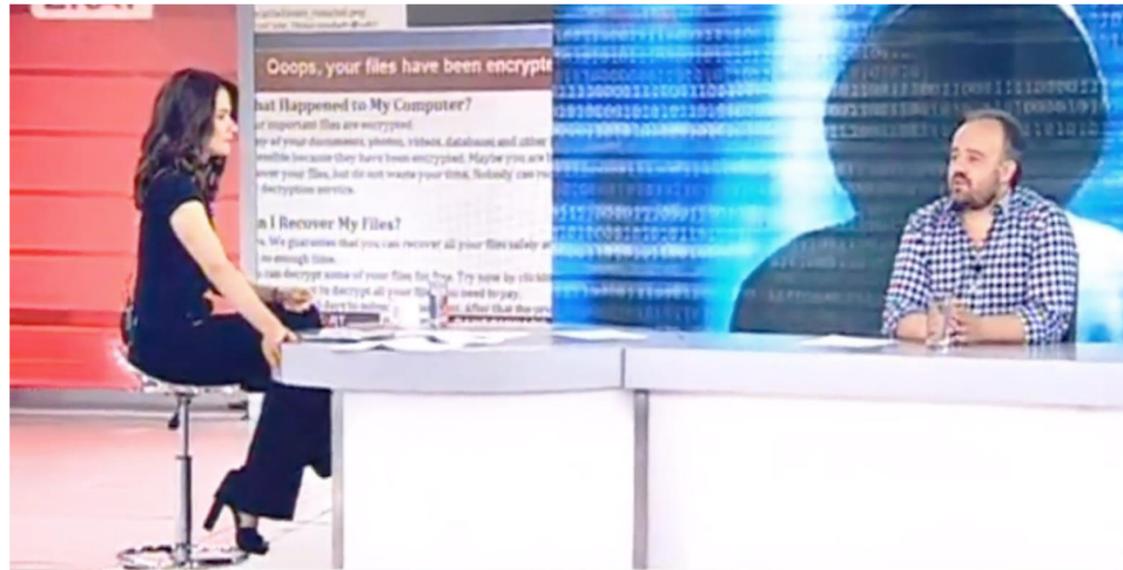
# TECHNOLOGY CONFERENCES



# OPEN WORKSHOPS



# MEDIA



**ΜΕ ΤΑΧΥΤΗΤΑ ΦΩΤΟΣ Η ΕΞΑΠΛΩΣΗ ΤΟΥ "ΚΥΒΕΡΝΟ-ΙΟΥ"**



ΤΗΛΕΦΩΝΑ ΕΚΠΟΜΠΗΣ : 2168092423 - 2168092424 - 2168092425

**ΚΙΝΗΤΟ ΕΞΕΡΡΑΓΗ ΣΤΗΝ ΤΣΕΠΗ ΜΑΘΗΤΗ. ΤΙ ΚΑΤΑΓΓΕΛΛΕΙ Η ΜΗΤΕΡΑ ΤΟΥ ΣΤΟ "ΜΑΖΙ ΣΟΥ"**

μαζί σου



**ΤΗ ΔΕΥΤΕΡΑ ΘΑ ΦΑΝΕΙ ΑΝ "ΧΤΥΠΗΘΗΚΕ" ΜΟΝΟΝ ΤΟ ΑΠΟ**



**Μιχάλης Μιγγός / TicTac.gr**  
Μηχανικός Ανάκτησης Δεδομένων & Αναλυτής Ψηφιακών Πειστηρίων



**ΠΟΙΟ ΕΙΔΟΣ ΧΑΚΙΝΓΚ ΘΕΩΡΕΙΤΑΙ ΕΓΚΛΗΜΑΤΙΚΗ ΠΡΑΞΗ;**



**Ο ΝΕΟΣ ΙΟΣ ΠΟΥ "ΧΤΥΠΑΕΙ" ΤΟΥ ΧΡΗΣΤΕΣ ΤΟΥ FACEBOOK**

# SOCIAL MEDIA & YOUTUBE

The screenshot shows the YouTube channel page for 'Ανάκτηση Δεδομένων - Data Recovery - Tic Tac', which has 74 subscribers. The channel is categorized under 'VIDEOS'. The page displays a grid of 18 video uploads, each with a thumbnail, title, and view count. The videos cover various topics related to data recovery, ransomware, and cybersecurity. The channel also features a 'SUBSCRIBE' button and navigation tabs for HOME, VIDEOS, PLAYLISTS, CHANNELS, DISCUSSION, and ABOUT.

Video Title	Views	Time Ago
TicTac Data Recovery - ICT Pro Security Conference -...	25 views	2 weeks ago
Εντοπισμός Κινητού τηλεφώνου - Παναγιώτης...	3 views	3 weeks ago
Οι Ransomware Απειλές το 2019 - Στατιστικά &...	31 views	5 months ago
Bitcoin τι είναι; Πως Ξεκινά Κάποιος; Εισαγωγικό...	319 views	5 months ago
Παρουσίαση & Εγκατάσταση TicTac DRaaS Cloud Backu...	50 views	5 months ago
CYBER SECURITY τι είναι; Μιχάλης Μίγγος / ...	82 views	7 months ago
TicTac Data Recovery - Infocom 2019 - Cloud Back...	42 views	7 months ago
Ανάκτηση δεδομένων από κινητό τηλέφωνο Android,...	115 views	8 months ago
Ransomware τι είναι; Πώς θα προστατευτώ από την...	134 views	9 months ago
Οδηγός Προστασίας Ransomware - Πώς θα...	1.3K views	10 months ago
Εκρηξη Κινητού Τηλεφώνου στα Χανιά: Ο Παναγιώτης...	464 views	10 months ago
Παρουσίαση : Το καλύτερο Backup - TicTac DRaaS - ...	192 views	10 months ago
Ανάκτηση Δεδομένων - Data Recovery - Tic Tac Teaser - ...	7.8K views	10 months ago
Ανάκτηση Δεδομένων από Κινητό Τηλέφωνο...	10K views	1 year ago
Ανάκτηση Δεδομένων (Ελλάδα 2019) με Απλά...	103K views	2 years ago
Σοβαρό κενό ασφαλείας στα Wifi - Παναγιώτης Πιέρρος...	206 views	2 years ago
Disaster Recovery as a Service - TicTac DRaaS - ...	64 views	2 years ago
TicTac - Συμβουλές για σωστό Backup & Disaster...	289 views	2 years ago



Ανάκτηση Δεδομένων TicTac Data Recovery

Ιστότοπος Οδηγίες Αποθήκευση

4,8 ★★★★★ 65 αξιολογήσεις Google

Υπηρεσία ανάκτησης δεδομένων στο Ελληνικό



4,7

4,7 στα 5 ⓘ

Βάσει της άποψης 99 ατόμων



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W [www.tictac.gr/en](http://www.tictac.gr/en)